

CDA Supportive Services: Case Management and Home Visiting







Alameda County Supports Two Key Supportive Services for Adults

#### Who Is Eligible?

Seniors who have limited support, have multiple or complicated medical, psychological, financial, or legal issues, or exhibit signs of dementia and require help in coping.

Seniors who do not financially qualify for Medi-Cal represent more than 2/3 of older Californians who are economically insecure yet qualify for supportive services.

#### **Further Information:**

www.alamedacountysocial services.org/our-services/ Seniors-and-Disabled/IHSS/ In-Home-Supportive-Services

## What are Supportive Services?

Case Management and Friendly Visiting are essential in providing individualized care for seniors who are frail or have serious health, physical or cognitive impairment. Case managers ensure seniors' needs are cared for completely, including cleaning, transportation, hygiene or special medical needs.

Across the state many seniors are isolated and living alone without caring supports of family and friends to tend to their physical, emotional and psychological Without supports, an illness, needs. loss, isolation, cognitive relationship decline or other stressor can destabilize an older adult, putting them at high risk hospitalizations, repeat for depression, anxiety, housing loss and homelessness.

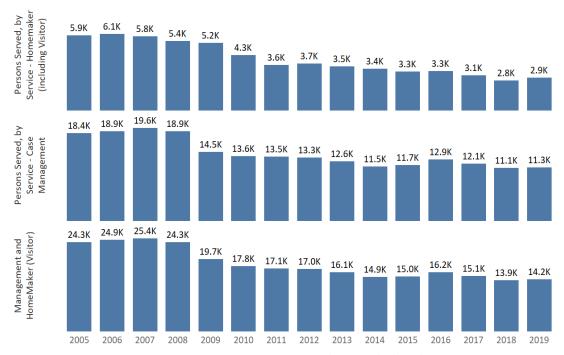


#### **CDA Supportive Services Programs**

#### What is the Need?

- Since 2010 California's population of seniors age 65+ has grown by **68%** to currently 7.1 million.
- Over the next decade it will grow by 60%, essentially 1 out of every 5 people in the state.
- Funding for these programs has been flat for more than a decade since budget cuts in 2008.
- As a result, there was a significant decrease of **42%** in total clients served from 2008-2019.
- We estimate that over 10,000 individuals will be served with increased funding.

Case Management and Homemaker (Visitor Program)



Source: agid.acl.gov AGID • Custom Tables • State Program Reports: Results (acl.gov) agid.acl.gov/CustomTables/SPR/Results/Alternative.aspx

Methodology: Sum of Persons Served. by Service - Homemaker, sum of Persons Served, by Service - Case Management and sum of Case Management and HomeMaker for each year



#### **CDA Supportive Services Programs**

## **Program Distinctions**

	CASE MANAGEMENT	VISITING PROGRAM
GOALS & DESCRIPTION	<ul> <li>To support the individual needs of older adults to maintain an independent lifestyle.</li> <li>This program benefits older adults who are not in need of skilled nursing, but are nonetheless in need of help coordinating their care</li> </ul>	<ul> <li>To alleviate the physical and mental health risks linked to isolation.</li> <li>This program benefits isolated older adults by addressing their basic, social, emotional, and environmental needs.</li> </ul>
ACTIVITIES	Connect and coordinate a wide range of comprehensive support services including:  Transportation  Meals  Housing  Shopping  Medical appointments,  In-home services & support  Volunteer support services  Elder abuse prevention  Problem solving  Referrals  Applying for Medi-Cal/SSI, and	<ul> <li>Match isolated older adults with volunteers who:</li> <li>Provide companionship through weekly visits, phone calls and outings</li> <li>Develop lifelong friends</li> <li>Encourage development of a support network of family and friends</li> </ul>
STAFFING	Assigned case management staff	Unpaid volunteers overseen by a volunteer coordinator
FUNDING HISTORY	<ul> <li>Older Americans Act program provided through AAAs</li> <li>Continued after 2008 with federal funding that has remained flat</li> </ul>	<ul> <li>Older Americans Act program (under "Homemaker") provided through AAAs</li> <li>Continued after 2008 with federal funding that has remained flat</li> </ul>

<sup>\*</sup>Because many individual Title IIIB programs lacked budget line items, the Linkages and Senior Companion programs were used to derive the total budget cost.



#### **CDA Supportive Services Programs**

## 2023 Funding Request

Alameda County recommends a budget request of \$32.25 million (\$10.75 million annually) in one-time General Fund investment over three years to build statewide local assistance capacity of these two key Supportive Services programs, specifically Case Management and Visiting programs.

## **Budget Estimate:**

#### How did we estimate total cost?

- To derive the requested budget allocation, we used State Fiscal Year 2008-2009 General Fund allocation for Case Management and Visiting programs in the CDA Supportive Services category as a baseline, then added an inflation adjustment utilizing the U.S. Bureau of Labor Statistics CPI Inflation Calculator.\*
- The State FY 2008-09 General Fund allocation for Supportive Services programs was eliminated the following fiscal year and has not been restored.
- The requested funding amount represents baseline funding. To bring funding – and service capacity – to levels adequate to meet current needs, both inflation and service level needs due to population growth would need to be considered.

CDA SUPPORTIVE SERVICE PROGRAM CATEGORY	STATE FY2008/09 GENERAL FUND ALLOCATIONXI	2021 COST ACCOUNTING FOR INFLATION
CASE MANAGEMENT	\$8,264,000	\$10,256,664
VISITING PROGRAM	\$398,000	\$493,968
TOTAL GF FUNDING REQUEST	\$8,662,000	\$10,750,632

<sup>\*</sup>Because many individual Title IIIB programs lacked budget line items, the Linkages and Senior Companion programs were used to derive the total budget cost.